

Elsinore IssueNet Platform 5.0

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Introduction:

Thank you for choosing IssueNet. This document is designed to help you quickly install and configure IssueNet and keep you up to date on the latest updates, new features, and fixes. This guide

does not cover the administration and use of IssueNet. For information on using IssueNet, please consult IssueNet's Help system and tutorials and tech tips located at www.elsitech.com. If you have questions or encounter problems that are beyond the scope of these resources, please contact Elsinore Technologies technical support services.

[Installation and Configuration Basics](#) provides information on installing IssueNet for evaluation and for multiple users in a distributed environment.

[System Requirements](#) provides detailed information on system requirements and security setting required for IssueNet products to function properly.

[Release Notes](#) provides information about known issues and resolved issues in this version. The release notes are detailed, but not comprehensive. If you believe you are experiencing a problem not mentioned in the [Known Issues](#) section or would like to receive more information about a known incident, please feel free to contact [Elsinore Technologies Technical Support Services](#).

[Technical Support](#) provides information on Elsinore technical support resources.

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What's New In IssueNet 5.0

The IssueNet 5.0 release introduces a variety of new features and minor enhancements. For information on defects fixed and other changes implemented in this release, please consult the [Release Notes](#) section of this document.

Feature	Supported Products	Enables You to
Re-designed toolbars with Outlook style menus and buttons	IssueNet Manager, IssueNet Workspace	The new toolbar format simplifies the process of performing simple tasks with a user interface that users will find more similar to their other Microsoft office tools
Quick Edit window	IssueNet Manager	Like the Outlook Reading Pane, the Quick Edit window allows users to quickly navigate and edit lists of issues and tasks with fewer clicks and open windows.

Simplified and enhanced e-mail notification delivery options	IssueNet Platform	The IssueNet platform offers new e-mail delivery options such as direct to SMTP and IIS mail drop directory while also eliminating the requirement to use MSMQ queuing services
Project selection is option when executing workflows	IssueNet Platform	Optional projects simplify workflow planning and execution for operational issue and tasks that do not have a determined project context
IssueNet Workspace support for Visual Studio 2008	IssueNet Workspace	Easily work with issues and task from within Visual Studio 2008
Add New buttons on all related object views	IssueNet Manager, IssueNet Workspace	On any related item view, for example, contacts linked to issues, users can click the Add New button to create a new item and link it to the current in a single action. The Add New button greatly simplifies the process of adding contacts and creating new issue links.
Field selections of text search panel of search form are all selected by default.	IssueNet Manager, IssueNet Workspace	Simplifies keyword searches by making the default search option a full text search.
Simplified layout of workflow action forms	IssueNet Administrator, IssueNet Workspace	Workflow actions can be edited and created more quickly with fewer clicks.
E-mail notification templates are now stored in the database as an attribute of a notification action	IssueNet Platform	More easily edit and manage e-mail notification templates
E-mail notification templates now use the same variable syntax as the IssueNet Platform	IssueNet Platform	Include a wider range of information in your notification templates. For example, a task notification can use variables such as \$(WorkflowIssue) to include information about its linked issue.
Right-click menus in the Explorer Views	IssueNet Manager, IssueNet Workspace	More easily edit and submit issues into folders
Optimized the loading of forms with list boxes with large numbers of entries	IssueNet Manager, IssueNet Workspace	Load forms with large item lists more quickly
Added support for adding custom controls to the forms designer toolbox	IssueNet Architect	Developers can add new form controls to the IssueNet forms designer
Added support for custom events and methods on form which can be exposed in script	IssueNet Architect	Developers can access custom events and methods in form scripts
Added relationships between classes to support queries based on properties of an objects parent	IssueNet Platform	Run queries for items such as issues based on properties of its parent object

