

Elsinore IssueNetCustomers



Customers

The most integral part of Elsinore's business is our customers. We are proud of their creative use of our best in class products and support in creating customized solutions that make their work lives easier and more efficient.

Below is a list of some of our customers.



“What they say”

“What a delight it is to call Elsinore with any issue, business or technical, and get immediately connected to someone that is knowledgeable and helpful.”

Wally Sully - Saint Clare's Health System

“Gives us the flexibility we need to design the product around our processes rather than designing our processes around the product.”

Joe Berenbaum - MPAY Software

“The product's flexibility will allow us to build additional applications on top of the IssueNet framework for other business units within the company.”

Brian E. Boyd, Sr. Ginsburg Development Companies, LLC

About the Company

Elsinore Technologies has been an industry leader in issue management since 1995 with its initial launch of the flagship product Visual Intercept and more recently its predecessor IssueNet. IssueNet provides that missing piece of the business service management puzzle completing the connection between internal and end user tools with a solid enterprise level issue management solution. Our goal is to provide customers with capable, flexible, and yet simple tools they can use to manage their defect reporting, help desk ticketing, ITIL, or other issue management needs.

Over time a suite of solutions and supporting products have been developed such as Intercept, Oversight, Assist, Asterisk, Microsoft Outlook Integration, IssueNet Relay, IssueNet Insight, ScreenConnect, and a host of integrations and technology partnerships with the top solutions in other fields.



IssueNet Online

Product Information
www.elsitech.com

Sales Inquiries
elssales@elsitech.com
866.866.0034 ext.402
+1.919.532.0022 ext 402

Media Inquiries
bizdev@elsitech.com
866.866.0034 ext.415
+1.919.532.0022 ext 415

Support
support@elsitech.com
866.866.0034 ext. 418
+1.919.532.0022

Company Address
Elsinore Technologies
4700 Six Forks Road Suite 320
Raleigh, NC 27609
www.elsitech.com

Try it Free!

To receive a free 30-day trial of IssueNet, go to www.elsitech.com and click the “Download Eval Kit & Pricing” option.