Elsinore IssueTimes

Hello and welcome to the August edition of the IssueTimes newsletter! This month we are announcing the availability of our 6.2 release, a look into the new features, and a welcome to a few new IssueNet customers.

In This Issue

IssueNet 6.2

We are happy to announce that the IssueNet 6.2 Beta is now available. This release builds on the changes implemented in 6.0 and 6.1 to further extend the intuitiveness of the product. New features include:

- Multiple sort order in explorer
- Administrator control over shared queries
- Outlook style column header manipulation
- And lots of other fixes and enhancements

If you would like a look a demonstration of the new software features please contact our sales team or to be a beta tester contact our product manager.

Technical Papers
Do you have a great idea for a technical paper about how you implemented IssueNet at your company? Let us help you develop and market that paper.
Contact us at bizdev@elsitech.com.

IssueNet Feature Overview

Sometimes with software it really is all about the little things. Those small nuisances that help complete the user experience.

In a continuation of our 6.0 makeover to create a more intuitive work environment, we have released a new column heading sorter. Users can now click and drag columns to change their relative position and also remove or add new columns.

The workflow will seem natural as it mimics the functionality of other popular productivity tools such as Microsoft Outlook.

Free Pilot
Did you know that for no cost, you could have your own IssueNet pilot setup by our team for you to tryout?

Learn why some of the largest data centers and support desks in the world are powered by IssueNet.
sales@elsitech.com

IssueNet New Customers

SoloHealth is a healthcare technology and data analytics company that enables consumers to take charge of their own health by providing a kiosk for a broader health and wellness experience, offering vision, blood pressure, and body mass index testing.

Solo health chose Elsinore's IssueNet to manage their kiosks including break/fix, logistics, preventative maintenance, inventory and property management.

Morristown Utility Systems provides water and power services within the municipal boundaries of the City of Morristown to approximately 15,000 customers.

Morristown Utility Systems was looking for a robust service/work order system that had an open architecture to integrate into their other systems..

ScreenConnect
ScreenConnect has grown and become a staple in computer repair, support organizations, and IT groups around the world. Come learn why so many are switching to our self-hosted remote support application.

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