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December 2010
Newsletter

Elsinore IssueTimes

Hello and welcome to the December edition of the IssueTimes newsletter! As always, this newsletter is delivered by Elsinore Technologies, the makers of IssueNet and ScreenConnect.

From everyone here at Elsinore Technologies to all of our customers, vendors, and partners...Happy Belated Thanksgiving! We hope that you took the time to relax and enjoy your family and friends, and that you only looked at your computer or mobile phone for fun!

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IssueNet 6.0 Released

Possibly our biggest release in the past two years, 6.0 represents a strong commitment to maintaining the same level of flexibility and extensibility while making the solution easier and more intuitive to use. If you have not had the opportunity to try IssueNet 6.0 or see the new features and interface, please contact sales@elsitech.com to arrange a product demonstration.

Technical Papers
Do you have a great idea for a technical paper about how you implemented IssueNet at your company? Let us help you develop and market that paper. Contact us at bizdev@elsitech.com.

IssueNet Sales Promotion

Happy Holidays from the sales team at Elsinore Technologies, Inc. To celebrate another successful year, we would like to extend a thank you to current and prospective clients. Purchase between today and December 31, 2010 and receive an additional 25% off your license purchase, and also receive a FREE unlimited license of Relay, our self-service portal, with each purchase.



Contact sales@elsitech.com to take advantage of this opportunity. Thanks to everyone for another successful year!

Elsinore IssueBlog
We're talking about finding the remote support solution that's best for you and your organization over at Elsinore IssueBlog. Join the conversation and visit the company blog at blogs.elsitech.com!

IssueNet 6.0 Changes

The new release represents a substantial change towards making IssueNet more intuitive and easy to use. An abbreviated list of the big changes/additions is as follows:

- Microsoft Outlook and Visual Studio 2010 Integrations
- Updated Manager User Interface
- New common language condition editor

For a full list of the changes and fixes, view the [IssueNet 6.0 Release Notes](#).

Customer Voice
Is there a feature set or idea you would like to see integrated into IssueNet or ScreenConnect? We are looking at our next builds for both products and would love your input. Please send your feedback to support@elsitech.com.

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