

Elsinore IssueTimes

Dear Customer,

Welcome to the October edition of the IssueTimes newsletter delivered by Elsinore Technologies, the makers of IssueNet and ScreenConnect. The focus of this newsletter is to bring you the most up to date information about the latest Elsinore product offerings, IssueNet development tips, ScreenConnect updates, industry news, and much more!

IssueNet 5.4 Release Candidate

The new IssueNet release candidate is now available. The release provides a host of new features including the use of Windows Authentication for Relay and Insight; which allows users to log in using their Windows domain credentials.

Please contact sean.white@elsitech.com for feedback and suggestions in our next release.

The release can be downloaded at Support.Elsitech.com by logging in and navigating to the Downloads section.

Final Call for Upgrade Promotion

If you are a 3.x version customer please contact sales@elsitech.com to find out how our new upgrade promotion can help you. There are only a few days remaining so get that call in today!

Are you running a 3.x version but not under a current Maintenance Contract? That's ok! We have an upgrade path for you as well. Call or email us sales@elsitech.com today.

For more information about our products go to:

IssueNet: www.elsitech.com

ScreenConnect: www.ScreenConnect.com

ScreenConnect 1.4 Available

Thanks to everyone who tested and provided feedback on ScreenConnect version 1.4. A lot of your feedback was added to the latest build available on the website. So please download the latest build and see how ScreenConnect is helping you help your customers.

Are you using a different product?

If you are using any other product today, take a few minutes to compare and contrast it with ScreenConnect. ScreenConnect is full featured, self-hosted, and works with clients on Windows, MAC, and Linux.

Contact us today for questions or download a free trial and take the software for a quick test drive; you will not be disappointed.

For more information about the product: www.ScreenConnect.com

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Technical Papers

Do you have a great idea for a technical paper about how you implemented IssueNet at your company? Let us help you develop and market that paper.

White papers are a great way to build a reputation as an industry leader and spokesman. They can also drive a lot of traffic to your website.

Contact us at:

bizdev@elsitech.com

ScreenConnect Last Call

Any IssueNet customer who is looking for a remote support solution you have until this Friday 10/30 to contact sales@elsitech.com to receive your copy of ScreenConnect compliments of the Elsinore team.

Customer Voice

Is there a feature set or idea you would like to see integrated into IssueNet or ScreenConnect? We are looking at our next builds for both products and would love your input. Please send your feedback to

support@elsitech.com

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