

Elsinore IssueTimes

Welcome to the July edition of the IssueTimes newsletter delivered by Elsinore Technologies, the makers of IssueNet and ScreenConnect. The focus of this newsletter is to bring you the most up to date information about the latest Elsinore product offerings, IssueNet development tips, ScreenConnect updates, industry news, and much more!

Implementing Issue Management Solutions

In conjunction with tsaADVET, we have created a joint white paper that discusses some of the challenges that end users experience in selecting and implementing an issue management solution.

The team at tsaADVET had a unique implementation; they had to collapse three different software applications into one without disrupting their customer support. They chose IssueNet and have provided us with a look at their decision and planning process during the implementation. To read more download the paper: [Implementing an Issue Management Solution](#)

ScreenConnect Last Call.....

As part of our 2009 offering to IssueNet customers we created ScreenConnect (remote desktop solution) and made it available for free to all customers under an active support contract.

ScreenConnect has been well accepted by hundreds of organizations already, but a few still haven't taken advantage of this opportunity. So we have decided to extend the offer for one more quarter through October 31 2009. To learn more about this offer contact Morgan Hefner (Morgan.hefner@elsitech.com)

Or for more information about the product go to www.ScreenConnect.com.

Featured Customers

We have a lot of new customers joining our Elsinore family.

Marubeni-Itochu America (www.misteel.com)

MISA is a metal solutions provider to companies across the globe. They offer steel and aluminum solutions to customers in the automotive, construction, appliance, food, medical, and aerospace industries.

USA 3000 Arilines (www.usa3000.com)

USA 3000 airlines is offers customers a host of free amenities and was voted one of the top 10 domestic carriers by readers of Travel+Leisure and Conde Nast magazines. If you are interested in a great flying experience make sure you check them out.

Imagine Nation Books (www.imagenationbooks.com)

Providing corporate book fairs across the country, Imagine Nation Books is one of the fastest growing companies in the United States. Take a look at their website to learn more about what they offer.

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Ok we resisted for a bit but we had to finally give in, the fastest growing forms of corporate communication are Twitter and facebook.

We have officially launched ScreenConnect into both websites and will follow with IssueNet in a few weeks time. Come join us at one or both for a quick and convenient way of keeping up to date with the industry news and to offer suggestions or feedback to our staff. www.twitter.com/ www.facebook.com

Search: **ScreenConnect**

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We love to hear from our customers, if you have suggestions for improvements such as feature requests, new products, blog ideas, or anything else please send them to:

bizdev@elsitech.com

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